

Anaheim Public Utilities Public Benefits Programs - Qualified Contractors List

RESIDENTIAL PROGRAMS

Anaheim Public Utilities has agreements with contractors to perform services and program administration in support of the Public Benefits programs. Residential contractors do not perform cold calls at customers' homes nor do they seek participation through telemarketing or direct mail efforts. Anaheim Public Utilities typically performs all program marketing and outreach to customers and provides contractor contact information. Residential contractors perform home or site visits by appointment only, at the request of the customer. All contractors that partner with us should be able to provide customers with Anaheim Public Utilities contacts and phone numbers upon request, or you may call us at 714-765-4250.

*These companies have approved agreements to perform services for **residential customers**:*

1. **Appliance Recycling Centers of America (ARCA) [877-838-1155]**

ARCA provides support and outreach for the following programs:

- Refrigerator Recycling (removal and recycling of operating primary or secondary refrigerators/freezers)
- Delivery and replacement of refrigerators for customers who participate in the Weatherization Program

2. **Electric & Gas Industries Association (EGIA) [714-408-4161]**

EGIA provides support in reviewing and processing Anaheim Public Utilities Home Incentive (energy rebate) program.

3. **Synergy Companies [714-831-0025]**

Field Office
1325 N. Red Gum St
Anaheim, CA 92806

Synergy Companies provides the following programs for Anaheim Public Utilities and additional services for SoCal Gas:

- Home Utility Check-Up (energy and water audits)
- Dusk-to-Dawn (free security lights)
- Dusk-to-Dawn Install (free installation of security lights for income-qualified customers)
- Weatherization (assistance to income-qualified customers in making their homes more energy-water efficient)
- Post-inspections for the Home Incentive Rebate Program

4. **Greenlite USA [877-255-0004]**

Anaheim Public Utilities contracts with Greenlite USA to send Welcome Kit packages with LED light bulbs to all new Anaheim residents.

ARCA and Synergy Companies contractors will have their own company identification and will provide Department contacts and phone numbers upon request to validate Department's cooperative agreement.

COMMERCIAL PROGRAMS

Anaheim Public Utilities serves its business customers' energy efficiency needs through the Comprehensive Energy Audit Program and the Small Business Direct Install Program. The Comprehensive Energy Audit is designed to provide consulting services to our medium to large business customers.

The program's blueprint is simple: the consultant provides services at the direct approval of the Utilities and by set arrangement with the customer.

*These companies have agreements to perform services for **commercial customers**:*

5. Richard Heath and Associates (RHA)

Anaheim Public Utilities contact: 714-765-4250

RHA is the sole City Council approved contractor for our Direct Install Small Business Program. RHA provides the following services and products to our small business customers and may conduct direct site visits at customer sites.

- Free small business energy surveys
- Direct installation of the following equipment: LED lighting; smart thermostats; A/C and refrigeration tune-ups
- Energy and water equipment are provided at no cost to the customer
- The program allowance is up to \$3,000 for energy measures and \$600 for water measures.

RHA is the sole City Council approved consultant for the City's Comprehensive Energy Assessment Program. RHA responsibilities do not include implementation of any energy conservation measures for the customers for whom they perform energy efficiency services. Their services for customers using 50 kW include the following:

- Department directed and approved customer contact
- Consultant sets appointments by phone or email to visit with established customer contact
- Comprehensive Energy Assessment Program
- Comprehensive energy assessment that addresses all major energy end-users – lighting, building envelope, air conditioning, etc.
- Provide energy conservation recommendations and paybacks
- Assist in the administration of the commercial rebates program
- Perform new construction design review

All Richard Heath and Associates contractors will have visibly displayed approved identification cards which include their photo, the Anaheim city seal, an Anaheim Public Utilities phone number, and a term of issuance and expiration.

Education Programs

Anaheim Public Utilities provides education programs for K-12 graders to schools across the City of Anaheim.

6. Inside the Outdoors (ITO)

The Inside the Outdoors (ITO) program provides Anaheim students, grades K through 12, with the unique opportunity to participate in a hands-on classroom style outdoor lab to explore the sustainability through energy and water efficiency. Students, teachers, parents, and the community are empowered to explore natural preserves and expand their knowledge, understanding and stewardship of the environment. For more information, call (714) 765-4250.